



**Trend of monthly disposal of complaints**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Apr -- 2025 TM DP	Nil Nil	Nil Nil	Nil Nil	Nil Nil
2	May -- 2025 TM DP	Nil Nil	Nil Nil	Nil Nil	Nil Nil
3	Jun -- 2025 TM DP	Nil Nil	Nil Nil	Nil Nil	Nil Nil
4	Jul -- 2025 TM DP	Nil Nil	Nil Nil	Nil Nil	Nil Nil
5	Aug -- 2025 TM DP	Nil Nil	Nil Nil	Nil Nil	Nil Nil
6	Sep -- 2025 TM DP	Nil Nil	Nil Nil	Nil Nil	Nil Nil
7	Oct -- 2025 TM DP	Nil Nil	Nil Nil	Nil Nil	Nil Nil
8	Nov -- 2025 TM DP	Nil Nil	Nil Nil	Nil Nil	Nil Nil
9	Dec -- 2025 TM DP	Nil Nil	Nil Nil	Nil Nil	Nil Nil
10	Jan -- 2026 TM DP	Nil Nil	Nil Nil	Nil Nil	Nil Nil
11	Feb -- 2026 TM DP	Nil Nil	Nil Nil	Nil Nil	Nil Nil
12	Mar -- 2026 TM DP	Nil Nil	Nil Nil	Nil Nil	Nil Nil
	<b>Grand Total</b>				

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

### Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18 TM DP	Nil Nil	Nil Nil	Nil Nil	Nil Nil
2	2018-19 TM DP	Nil Nil	Nil Nil	Nil Nil	Nil Nil
3	2019-20 TM DP	Nil Nil	Nil Nil	Nil Nil	Nil Nil
4	2020-21 TM DP	Nil Nil	Nil Nil	Nil Nil	Nil Nil
5	2021-22 TM DP	Nil Nil	Nil Nil	Nil Nil	Nil Nil
6	2022-23 TM DP	Nil Nil	Nil Nil	Nil Nil	Nil Nil
7	2023-24 TM DP	Nil Nil	Nil Nil	Nil Nil	Nil Nil
8	2024-25 TM DP	Nil Nil	Nil Nil	Nil Nil	Nil Nil
8	2025-26 TM DP	Nil Nil	Nil Nil	Nil Nil	Nil Nil
	<b>Grand Total</b>				